KENT COUNTY ASSOCIATION OF REALTORS® REALTOR® MEMBERSHIP APPLICATION

Check the type of membership for which you are applying:

REALTOR[®], Primary REALTOR[®], Secondary

Lockbox Only

Enclosed is my payment in the amount **\$_________**, for Association dues, which includes a <u>\$250.00</u> application fee (*application fee is NOT applied to dues*) and a **\$125 New Member Application** Fee from Delaware Association of REALTORS®, which I understand will be returned to me in the event I am not accepted to membership. In the event my application for REALTORS®, and otherwise on my own initiative to thoroughly familiarize myself with the Code of Ethics of the National Association of REALTORS®, including the duty to arbitrate business disputes in accordance with the <u>Code of Ethics and Arbitration Manual</u> of the Board and the Constitution, Bylaws, and Rules and Regulations of the Kent County Association of REALTORS®. I agree to satisfactorily complete a reasonable and nondiscriminatory written examination covering such Code, Constitutions, Bylaws, Rules and Regulations and duty to arbitrate, if required to complete such examination. I further agree that my act of paying dues shall evidence my initial and continuing commitment to abide by the aforementioned Code of Ethics, Constitutions, Bylaws, Rules and Regulation, through its Member Policy Committee or other wise, to invite and receive information and comment about me from any Member or other person, and I agree that any information and comment furnished to the Association by a Member or other person in response to any such invitation shall be conclusively deemed to be privileged and not form the basis of any action by me for slander, libel or defamation of character.

I acknowledge that if I am accepted as a Member and subsequently resign or am expelled from membership in the Kent County Association of REALTORS® with an ethics complaint or arbitration request pending, the Board of Directors may condition renewal of my membership upon verification that I will submit to the pending ethics or arbitration proceeding and will abide by the decision of the Hearing Panel; or, if I resign or am expelled from membership without having complied with an award in arbitration, the Board of Directors may condition renewal of the award, plus any costs that have previously been established as due and payable in relation hereto, provided that the award and such costs have not, in the interim, been otherwise satisfied.

Name:					DE Real Estate License #:
	First	—	MI	Last	
Licensed App Name of Offic		Yes Yes			Email Address:
Office Addres	ss:				
Office Phone:			Office Fax:		Date of Birth:
Home Addres	s:				
Home Phone:			Cell Phone:		
Preferred Mai	ling:	Hon	ne 🗌 Office	Preferred Phone:	Home Office Cell
1. In what area	a(s) of real	estate do y	ou specialize?	Residential Co	ommercial Property Management Other:
				civil rights violations, viol No If yes, please a	ations of consumer protection laws, violations of the real estate license ttach an explanation.
3. Has your re				er state, ever been suspend an explanation and speci	ed or revoked? ify the place(s) and date(s) of such action.
4. Has your m				board been suspended or t an explanation.	erminated within the last two years?
5. Have you t	aken a RE	ALTOR®	orientation co	urse from any other Board	/Association in the past year?
6. Have you I				EALTOR® Board/Associa REALTOR® Board/Asso	
7. Are you cu	<u>.</u>			TOR® Board/Association [®] Primary REALTOR® Bo	
as requested, o the Board, I sh	r any miss all pay th	statement of the dues and	of fact, shall be d fees as from	grounds for revocation of time to time established.	orrect, and I agree that failure to provide complete and accurate informatio my membership if granted. I also agree that, if accepted for membership i Note: Payments to the Kent County Association of REALTORS® are no tible as an ordinary and necessary business expense. No refunds are offered.
Dry airming hal	T and	ant that the		Associations (local state	notional) and their subsidiaries if any (a.e. MIS Equadation) may contact

By signing below, I consent that the REALTOR® Associations (local, state, national) and their subsidiaries, if any (e.g., MLS, Foundation) may contact me at the specified address, telephone numbers, fax numbers, email address or other means of communication available. This consent applies to changes in contact information that may be provided by me to the Association(s) in the future. This consent recognizes that certain state and federal laws may place limits on communications that I am waiving to receive all communications as part of my membership.

 Signature of Applicant
 Date
 Broker/Manager Signature
 Date

 IF RETURNING ELECTRONICALLY, SENT TO INFO@KCAR.ORG
 Bevised 11/8







Kent County Association of REALTORS® SENTRILOCK LOCKBOX SYSTEM® AUTHORIZED USER AGREEMENT

The Kent County Association of Realtors® ("KCAR"), and SentriLock, LLC ("SentriLock") have contracted under separate agreements for the leasing of SentriLock lockboxes (Lockboxes) and the use of the Sentrilock Lockbox System (Lockbox System) including the Lockbox System® Mobile Application and any other applications as Sentrilock may make available to KCAR under the separate agreements for managing of the Lockbox System. KCAR will offer the Lockboxes to active Principals, as defined below, and offer use of the Lockbox System to Authorized Users under the terms set forth in this User Agreement.

Principal is defined as a Delaware ("DE") Licensed Real Estate Broker, Affiliate Owner/Manager, or the Owner of a Company licensed in DE to provide Appraisal or Home Inspection Services.

Authorized User is defined as any REALTOR® Member of KCAR in good standing, Approved Reciprocal User, Approved Affiliate User or KCAR Lockbox Only Member.

KCAR Lockbox Only Members are DE Licensed Appraisers and DE Licensed Home Inspectors working under an Authorized Principal OR DE Licensed Real Estate Agents, Administrative Assistants and Office Staff working under the supervision of a DE Licensed Real Estate Broker.

IT IS HEREBY AGREED BETWEEN KCAR AND Principal and Authorized User:

- 1. **USE:** Principal and Authorized User may use the Lockbox System in connection with Authorized User's normal and customary real estate activities within the terms and conditions set forth in this Agreement. Lockboxes will only be distributed to Principals of DE Licensed Real Estate Brokerages that are current Members of KCAR.
- 2. **OWNERSHIP:** Lockboxes are the sole and exclusive property of KCAR, as outlined in the separate agreement by and between KCAR and SentriLock. Principal will have no right, title, or interest in any Lockbox, except as expressly provided within this Agreement.
- 3. LICENSE: Authorized User acknowledges that the Lockbox System and the Lockboxes are the sole property of SentriLock and KCAR. SentriLock has patent, copyright, and trademark rights and that the license to KCAR is for the purpose of facilitating Authorized User's ability to conduct real estate services. Authorized User is prohibited from selling, assigning, distributing, providing access to, reverse engineering, decompiling, modifying, disclosing, or otherwise transferring the Lockbox System or any portion or element thereof. Principal and Authorized User shall use the Lockbox System in a manner to comply with and conform to all national, state, and local laws and regulations relating to the possession, use or maintenance of the Lockboxes. Any Lockbox distributed to Principal will be returned to KCAR as required by SentriLock or KCAR.
- 4. TERM OF AGREEMENT: The term of this Agreement begins on the date of the execution of this Agreement and ends on the date the Authorized User terminates Membership with KCAR or KCAR terminates this Agreement as provided in Section 7. Upon termination of this Agreement, Authorized User shall surrender their usage of the Lockbox System immediately. Authorized User acknowledges that if Principal's Membership is terminated, for any reason, such termination will automatically terminate Authorized User's Agreement simultaneously. Upon Principal's termination, Principal will immediately return all Lockboxes to KCAR and reimburse KCAR for loss and/or damage to Lockboxes, as provided in Section 5.
- 5. LOSS AND/OR DAMAGE: Principal assumes and shall bear all risk of loss and/or damage of Lockboxes distributed to Principal. In the event of damage to Lockbox, Principal will return Lockbox to KCAR who shall submit it to Sentrilock for repair or replacement under Sentrilock warranty. In the event Sentrilock warranty does not cover repair or replacement, Principal will reimburse KCAR, in full, for replacement, including all shipping of Lockbox. Such reimbursement will be due upon receipt of the invoice by KCAR.
- 6. **DISCLAIMER OF WARRANTIES:** KCAR is not the manufacturer, supplier or dealer of any SentriLock System or Lockbox. KCAR makes no warranties, express or implied, regarding the fitness, merchantability, design, condition, capacity, performance or any other aspect of the Lockbox System or Lockbox.

- 7. **PRINCIPAL AND AUTHORIZED USER RESPONSIBILITIES**: Principal and Authorized User acknowledge that it is necessary to maintain security of the Lockbox System to prevent its use by unauthorized persons. Consequently, Principal and Authorized User agree:
 - a. TO NOT SHARE LOCKBOX SYSTEM LOGIN CREDENTIALS, INCLUDING PIN NUMBER, WITH ANY PERSON FOR ANY PURPOSE WHATSOEVER.
 - b. To notify KCAR within five business days of CHANGE OF BROKERAGE utilizing the change form provided by KCAR.
 - c. To notify KCAR immediately of the theft of access to the Lockbox System. The Principal/Authorized User shall sign and deliver a statement to KCAR with respect to the circumstances surrounding the theft and will notify the proper authorities of such theft to protect the public and the integrity of the Lockbox System. To follow all applicable Federal, State and Local laws and regulations when accessing the Lockbox System and any additional security procedures as specified by KCAR or Sentrilock.
 - d. To comply with all rules and regulations adopted by the National Association of Realtors® (NAR), the Delaware Association of Realtors® and KCAR for use of the SentriLock Lockbox System to access real property as may be amended from time to time. All such rules and regulations are expressly incorporated by reference herein and made a part of this Agreement.
 - e. To promptly pay all fees, fines, and charges in connection with the Lockbox System.
 - f. Principal warrants that Principal is a DE Licensed Real Estate Broker OR Owner/Manager of an Affiliate Member of KCAR or the Owner of a DE Company providing Appraisal or Home Inspection Services.
 - g. Principal warrants that the Authorized User is:
 - 1. A DE Real Estate Licensee and is in fact associated with Principal in an active effort to sell real estate or is an Administrative Assistant or Office Staff working under the supervision of Principal OR
 - 2. is a DE licensed Real Estate Appraiser OR
 - 3. is a DE Licensed Home Inspector working under Principal.
 - h. Principal agrees to enforce the terms of the Agreement with respect to any Authorized User associated with them and understands that they are not relieved of any responsibility or obligation by the mere fact of such disassociation with the Authorized User.
 - i. Principal agrees to notify KCAR immediately, in writing, should the Principal or Authorized User terminate their relationship or transfers from the direct supervision of the Principal.
 - j. Principal agrees to enforce the terms of this Agreement with respect to the Authorized User.
 - k. One Day Codes are only to be provided to persons authorized by the Seller to enter the property. <u>Authorized User is responsible for verifying that any persons requesting a One Day Code is deemed eligible as a DE Licensee or otherwise authorized by the Seller</u>. Neither KCAR nor SentriLock will be held liable for issuance of any One Day Code to unauthorized persons.
 - Authorized Users are responsible for ensuring any keys are returned to the Lockbox and the Lockbox is securely closed prior to leaving the property. If Lockbox is not properly functioning or securely closed, it is Authorized Users responsibility to first troubleshoot with SentriLock Support. If SentriLock Support is unable to correct any errors, Authorized User will immediately contact the Listing Agent or Broker for directions on how to ensure the property and key are properly secured.
 - m. Principals and Authorized Users agree to comply with any KCAR or SentriLock System Audits.
- 8. **DISCIPLINARY ACTION:** Principal agrees that they are jointly and severally liable, together with the Authorized User, for all duties, responsibilities and undertakings of the Authorized User under this Agreement and understands that failure to follow the provisions of the Lockbox System User Agreement may result in the loss of KCAR Lockbox System privileges and, further, could cause KCAR to recall all Lockboxes and Lockbox Systems issued to the Principal and the Principal's affiliated Authorized Users. Principal and Authorized User agree to be subject to the disciplinary rules and

procedures of KCAR for violation of any provision of this Agreement. Discipline may include fines or penalties as outlined in KCAR's Policies and Procedures or as Authorized by the KCAR Board of Director including but not limited to suspension or termination of the Principal or Authorized User's right to use of the Lockbox System. Any termination of Principal or Authorized User's privileges may be appealed to the KCAR Board of Directors.

- 9. FINES & DISCIPLINE PER NAR PROFESSIONAL STANDARDS PROCEDURES: In the event any failure to comply with this User Agreement or the Policies & Procedures for the Sentrilock Lockbox System is an alleged violation of the NAR Code of Ethics, a complaint may be filed with KCAR and referred to the Grievance Committee for further processing as outlined by the NAR Code of Ethics and Arbitration Manual. If a violation is determined by a Professional Standards Hearing Panel, fines and sanctions may be imposed including, but not limited to a fine of up to \$5,000, a suspension of Sentrilock Services or permanent termination of Sentrilock Services.
- 10. **FINES/TERMINATION/ SUSPENSION:** Principal and Authorized User agree authorization to utilize Lockbox System will be terminated within two business days after occurrence of any of the following events:
 - Termination of a Principal as a member of KCAR
 - Termination of Authorized User's association with the Principal for any reason.
 - Failure of the Principal or Authorized User to perform in accordance with any terms and conditions herein set forth.
 - In the event of the death or incapacitation of the Principal or Authorized User, heirs or personal representatives will immediately discontinue use of Lockbox System.

KCAR may refuse to issue Lockboxes or may terminate existing Authorized Users access to the Lockbox System for any individual convicted of a felony or misdemeanor if the crime, at the sole determination of the KCAR Board of Directors, relates to the real estate business or poses a potential risk to clients, customers, or other real estate professionals.

KCAR may suspend the right of an Authorized User to use the SentriLock System following his/her arrest and prior to his/her conviction for any felony or misdemeanor which, in the sole determination of the KCAR Board of Directors, relates to the real estate business, or which poses a potential risk to clients, customers, or other real estate professionals. In exercising this right, the KCAR Board of Directors shall afford such due process as it deems in its discretion, fair and feasible, in light of the circumstances; and any period of suspension prior to and opportunity for a hearing on the issue of whether Authorized User engaged in the conduct for which Authorized User was arrested and if so whether that conduct relates to the real estate business or poses a potential risk to clients, customers, or other real estate professionals, shall be kept to the minimum period of time deemed reasonably feasible by the KCAR Board of Directors in its discretion.

If the Authorized User has not paid the annual fee by the due date, the Association may assess a late penalty and/or reactivation fee, and suspend the Authorized Users access until the fees and late penalty are paid in full.

If the Principal is unable to account for any Lockbox at the time of an Audit by KCAR or Sentrilock, Principal will pay the current replacement cost of the Lockbox and any shipping. Any invoices for replacement will be paid in full within 30 days of invoice or KCAR may suspend Principal's access to the Sentrilock System until such time as any invoice is paid in full.

- 11. **DISCLOSURE TO CLIENTS:** The Listing Principal/Authorized User shall obtain specific written authorization from the seller before placing a lockbox on the owner's property and before the listing is entered into the MLS, reflecting that a lockbox has been authorized by seller.
- 12. **INDEMNIFICATION:** Principal and Authorized User agree to indemnify and hold KCAR and all of its respective officers, directors and employees harmless from any and all loss, cost, expense, claims or demands whatsoever by or against KCAR resulting from loss, use or misuse of the SentriLock System, including, but not limited to, any and all liabilities, including attorney's fees, incurred by them as a result of damage or injuries to property or persons arising out of entry by any person into any premises by use of the SentriLock System.
- 13. **REIMBURSEMENT:** Principal and Authorized User agree that, in the event that KCAR shall prevail in any legal action brought by or against the Principal/Authorized User to enforce the terms of this Agreement, the Principal/Authorized User, as appropriate, may be assessed a reasonable amount of attorney's fees in addition to any other relief to which the Court rules KCAR may be entitled.
- 14. **GOVERNING LAW:** The validity of this Agreement and any of its terms and provisions, as well as the rights and duties of the parties hereunder, shall be governed by the laws of Delaware.

- 15. **PARTIAL INVALIDITY:** If any provision of this contract is held by any court to be invalid, void, or unenforceable, the remaining provisions shall nevertheless continue in full force.
- 16. **ADDITIONAL CONDITIONS:** Principal and Authorized User acknowledges receipt of and agree to abide by the KCAR Rules and Regulations for the SentriLock Lockbox System as now written or as may be amended by the KCAR Board of Directors for the duration of the use of the Sentrilock System. This written contract expresses the entire agreement between Principals, Authorized Users, and the Kent County Association of REALTORS®, with respect to Lockbox Systems. This Agreement supersedes all other agreements, either oral or in writing. No other agreement, statement or promise relating to the subject matter of the Agreement which is not contained herein shall be valid or binding. This Agreement is binding upon the heirs and personal representatives of the Principal or Authorized User.

AUTHORIZED USER:

Print Name		Signature	Date
nail Address Cell #		M1 (NRDS) ID#	
PRINCIPAL:			
Print Principal Name		Signature	Date
Brokerage/Affiliate Business Name:_			
Office Phone #:		Principal Email:	



Credit Card Authorization Form

Cardholder Name:
Billing Address:
Card Type: Visa MasterCard American Express Discover
Credit Card Number:
Expiration Date: / CVV#:
Amount to be charged: \$
I authorize Kent County Association of REALTORS® to charge the agreed amount as stated above to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.
Printed Name:

Signature:_____

Date:_____